



CROWNE PLAZA®

LOUISVILLE - ARPT KY EXPO CTR.

December 18, 2023

Dear Guest,

The Crowne Plaza Louisville Airport is pleased to announce that portions of the hotel are currently under renovation, part of a major project that will completely renew the Crowne Plaza, refresh our guest rooms and suites, refresh our restaurant, add a lobby bar, market, and reimagine all our public spaces.

Project work by a local construction company typically occurs Monday through Saturday between the hours of 7:00 a.m. and 6:00 p.m. with current work being done on the 1st through 7th floor tower floors of the hotel.

Our Blue Horse Restaurant, bar, and the Quench coffee shop are under renovation and have all moved to the Coronet Ballroom meeting space. Do not worry, we are happy to be serving our full breakfast, lunch, and dinner menu as well as the breakfast buffet. We can also still make your favorite drink at the bar in the evening or grab a hot cup of coffee, soda, or grab-and-go item any time of the day.

The lobby and business center are both undergoing renovations as well. Should you need something printed please ask our front desk staff who are located at the registration desk just down from the Coronet and across from the Crowne ballrooms.

With all these amazing changes it does bring noise with it. Thus, you may hear evidence of our progress during these hours. We are making every effort to keep disruptions to a minimum.

We are dedicated to improving our guests' experience and believe the results will be worth the investment. We invite you to take a moment and view a Photo Gallery that is shown on two television screens near the registration desk and outside the Coronet showcasing how our rooms, restaurant, bar, and public spaces will look once the project is complete. We have also nearly completed the renovation of our meeting and ballroom space.

If you have any questions or concerns, please feel free to contact the front desk.

We hope you will return to the new Crowne Plaza Louisville Airport when our renovations are complete so you can see these improvements for yourself. We appreciate your patience and understanding during this exciting time.

Always at your service,

Jose Rolon

General Manager

Crowne Plaza Louisville Airport